

Corporate Risk Register, Covid 19 Pandemic Risk Extract - Appendix D

										DATE COMPLETED:		20/04/2021	
REF	DIVISION	RISK TITLE & DESCRIPTION (a line break - press shift & return - must be entered after the risk title)	RISK CAUSE & EFFECT	RISK CATEGORY	GROSS RISK RATING (See next tab for guidance)			EXISTING CONTROLS IN PLACE TO MITIGATE THE RISK	CURRENT RISK RATING (See next tab for guidance)			FURTHER ACTION REQUIRED	RISK OWNER
					LIKELIHOOD	IMPACT	RISK RATING		LIKELIHOOD	IMPACT	RISK RATING		
12	Corporate Risk	Impact of COVID-19 pandemic on service delivery	<p>Cause(s)</p> <ol style="list-style-type: none"> Potential for Increased staff absence rate amongst LBB employees and contractors Difficulty in conducting Business as Usual due to pandemic and Government restrictions Increased workloads, in key defined critical services Provision of new ways of working requiring redeployment of staff Reduction in Council funds through reduced income, higher expenditure or longer term Government fiscal policy Challenging staff/trade union relationships Loss of funded posts in key areas Adopted the Department for Work and Pensions' (DWP) "Trust and Protect" principles which enabled residents in receipt of Housing Benefit to submit information and evidence via email. <p>Effect(s)</p> <ul style="list-style-type: none"> Reduction in provision of services across the Local Authority Impact upon delivering statutory responsibilities Difficulty with staff deployment and associated contractual issues Damage to Council's reputation Impact upon employees' mental health and well being Impact on the delivery of the Transformation Programme 2020/23 Unable to address the Council's budget gap of £14.1m per annum by 2024/25 Infection of staff volunteering on community testing/vaccination programmes during the pandemic 	Corporate	5	4	20	<ul style="list-style-type: none"> Strategic and Tactical Coordination Groups established Meeting and reporting structures in place Decision making process streamlined Action taken to mitigate surge in identified critical services Effective partnership working to collectively mitigate risks Overarching command and control structure for London Local authorities in place Effective communication strategy and delivery in place Preparations for a phased return to work in place Effective partnership arrangements in place with voluntary sector and communities Mutual aid agreement in place across the South East Boroughs Regular dialogues and communications with staff and their representatives Adoption of financial relief measures offered by Government Continued lobbying of Government in relation to local financial impact HR processes refined and in place to support staff Experience gained during first wave of pandemic Development of an Outbreak Control plan including track and trace capability All documentation submitted by vulnerable claimants under the Trust and Protect principles would be reviewed once visits could resume. Any incorrect documentation which had been submitted which resulted in an overpayment would be subject to recovery. Risk assessments and following public health guidance/PPE/vaccination etc 	5	3	15	<ul style="list-style-type: none"> Continued preparations for anticipated second wave Implementation and monitoring of recovery plans 	Chief Officers' Executive